

ARRIVE SAFE

- Our boats are thoroughly sanitised & social distancing is maintained throughout the journey
- Contactless payment facility & secure check-in
- Temperature check through infrared thermometer upon arrival

REST EASY

- Villas are deep cleaned, disinfected, and sanitised before arrival. In addition, every villa is left vacant for the recommended duration (overnight) before arrival
- Room cleaning is performed in guests' absence, to minimise face-to-face contact
- Villas are cleaned using hospital-grade disinfectants and electrostatic spray
- All high contact areas are carefully cleaned and sanitised
- Villa linen are laundered at high temperature using recommended disinfectants

EXPLORE FREELY

- Public spaces are cleaned frequently, with recommended cleaning products
- Highly frequented areas are cleaned and sanitised on an hourly basis
- Hand sanitisers are placed in all the public areas
- Regular temperature checks are carried out for guests and colleagues

POOL HYGIENE PROCEDURES

- Our pool water is tested every 4 hours for pH and Chlorine saturation
- To maintain safe distancing, our pool beds are placed 1.5 to 2 metre apart

GYM, KIDS CLUB, & THE RECREATION CENTRE

- Mandatory temperature checks performed before entering
- Sanitisation of gym equipment upon every usage
- Kids Club is completely disinfected thrice a day

HEALTH FIRST

- A specialised doctor available 24/7 on the island for any medical assistance
- In-house medical room equipped for clinical care, basic medication, and first aid
- Well-equipped isolation area in the resort premises
- Round the clock boat service to a local medical facility
- Certified Disaster Management Team available to handle any exigency

EXPERIENCE ISLAND PLEASURES

DIVE & WATERSPORTS CENTRE

- Mandatory temperature check before dives, excursions, and all Dive Centre activities
- Dive centre equipment is sanitised with disinfectants and kept out of use for the recommended duration, after every session

SPA

- Mandatory temperature check before spa treatments
- Daily deep cleaning of the treatment rooms
- All spa colleagues wear a protective shield while performing the treatment



DIVERSEY PRODUCTS & PROTOCOLS

- All our products, processes, and practices are tested and certified by Diversey which are in sync with the World Health Organization (WHO) and Centre for Disease Control (CDC) norms
- Using hospital-grade disinfectants for fast acting, broad spectrum disinfection

DINE WELL

ENHANCED SERVICE PROCEDURES

- Menus with bar-coding technology
- All-day Dining Restaurant: The emphasis is on Live Cooking Stations and Pre-plated Single Portions to minimise contact
- Table spacing is ensured at all bars and restaurants, assuring adequate social distancing
- Mandatory use of gloves and mask for food handlers to prevent cross-contamination
- Easy access to hand sanitiser for all guests and food handlers in all restaurants

FOOD AS MEDICINE

- Introduction of natural, immunity-boosting food and beverages, to help our guests stay healthy
- Preparation of food in small quantities to ensure fresh food is served to the guests

STERILISED BACK-END KITCHEN OPERATIONS

- Enhanced cleaning protocols using Diversey products: All dishes, cookware, and crockery are washed at 80 °C
- Safe storage of food: fresh consumables are stored between 0 to 4 °C and frozen consumables are stored under -18 to -22 °C
- Rigorous training on food hygiene and cross-contamination for all food handlers

SAFE IN-VILLA DINING

- Introduction of safe in-villa dining protocols such as usage of disposable boxes, and enhanced table laying and clearance norms

BEHIND THE SCENES

- Protective gear including masks and gloves for all food handlers and housekeeping colleagues
- Electrostatic sprayers with professionally identified chemicals by Diversey are used to disinfect guest villas, colleague accommodations, as well as all the public areas in the resort
- All supplies and materials are sanitised using Diversey products before being admitted into the resort premises



Atmosphere

HOTELS | RESORTS

Dear Guest,

A warm welcome to your very own resort!

Safety and well-being of our guests and colleagues have always been our priority here at Atmosphere Hotels and Resorts. In the present times, I am proud to say with conviction that safety has become our second nature.

I promise that you are in one of the safest resorts, where we assure you the highest quality of service and hygiene, for a serene island stay.

Once you choose your stay, you can leave all your worries to us. Breathe clean air, explore the magical underwater world teeming with marine life, and sail in the deep blue Indian Ocean, while we put in our best efforts to create the perfect holiday experience.

Over the last few months, our team of dedicated colleagues has worked relentlessly to ensure the entire resort is safe to welcome you. We have inspected and elevated all aspects of resort operations to deliver uncompromised service that aligns with the World Health Organization (WHO) and Centre for Disease Control (CDC) health and safety protocols. In line with these endeavours we have partnered with Diversey, a global pioneer in cleaning and hygiene solutions.

Driven by our core philosophy of 'The Joy of Giving' we strive to create simple, delightful, and memorable holiday experiences with heartfelt generosity and care.

Thank you for your trust and once again, I welcome you to the magical world of white sand, sea, and sun!

We hope you feel like at home and enjoy your time with us,

Salil Panigrahi

Managing Director

Atmosphere Hotels & Resorts